

NEW DISCOUNTED TRANSIT FARE PROGRAM

The Allegheny County Department of Human Services is launching a 12-month pilot program to understand how reducing transit fares helps low-income residents.

Who qualifies for the Allegheny County Discounted Fares Pilot Program?

Eligible participants:

- Currently reside in Allegheny County
- Were receiving SNAP benefits in September 2022 or are the parent of a child who was
- Are between the ages of 18 and 64 or are 65+ and have household members below age 65
- Do not have another household member ages 18 through 64 who is already participating in this pilot

Why is it a pilot rather than a permanent program?

A pilot program is a trial run. Participant experience in this pilot will influence the design of the permanent program. The Allegheny County Dept. of Human Services will use this pilot to understand how local residents may benefit from making public transit more affordable. It will measure the impact on ridership and whether lower fares increase access to jobs, services, and other things residents need.



To learn more and apply, go to:
DiscountedFares.alleghenycounty.us
or call 2-1-1

How does the pilot work?

Participation in the pilot is voluntary but includes agreeing to share info about your household and transit use, and completing occasional surveys.

Eligible participants will be randomly put in one of 3 groups:

Free fares: This group will receive **unlimited free fares** on all PRT trips for 12 months.

50% discount: This group will receive a ConnectCard that **reduces the cost of all PRT trips by half** for 12 months, and is pre-loaded with \$10.

No discount: This group will receive a **ConnectCard pre-loaded with \$10** but will not receive a fare discount.